

Lions Floor Inspection Request Form

IMPORTANT

The retailer must first look at consumers complaint at the job site. Should the retailer feel the complaint is valid and falls under the Lions Floor's warranty, fill out this Inspection Request Form. Please provide pictures clearly showing floor / area in question along with this form. Then send to:

E-mail: info@lionsfloor.com

Fax: (562)-278-3168

Mail: Lions Floor | 9435 Sorensen Ave | Santa Fe Springs | CA | 90670

Retailer Information					
Retailer:		Contact Name:			
Address:					
City:		State:		Zip:	
Phone:		Fax:			
Lions Floor Customer #:		Email:			
Account Executive:					

Purchase Information			
Account Executive:		Date of Purchase:	
Invoice No.		Purchase Order No.	
Item No.		Color Name:	
Quantity Purchased		SqFt Purchased	

Installer Information			
<input type="checkbox"/>	Professionally Installed	<input type="checkbox"/>	Do It Yourself
<input type="checkbox"/>		<input type="checkbox"/>	Installer Provided retailer
Name of installer:		License #	
Installer Phone #		Installation Date:	

Homeowner Information			
Name:			
Address:			
City:		State:	Zip:
Phone:		Fax:	
Email:			

Retailer Inspection Report	
Inspected by:	Inspection Date:
Floor Completely Installed: Yes No	Square Footage Involved:
Issued Location:	
Customer's complaint:	
Inspector's findings:	

I hereby understand that this form will be reviewed for compliance with requirements for all products used including but not limited to warranties, care & maintenance, and installation. Furthermore, I hereby understand that Lions Floor reserves the rights outline in the product warranty as well as, but not limited to, the right to inspect and document the cause for any claim including collection information, photographs, samples, documentation of the installation, and any applicable inspection reports and testing as deemed necessary or the product warranty is null & void. I also understand that any repairs done prior to the completion of inspections by Lions Floor representative, or a third-party inspector authorized by Lion Floor, will void any warranty. I acknowledge that if the defect is nonmanufacturing related, I will be responsible for the inspection fees.

_____ I am authorized to make business decisions on behalf of: _____

_____ I understand this form is for the sole purpose of requesting warranty service and does not guarantee coverage or any other settlement.

_____ I certify that the information provided above is true and correct. I understand that I must provide complete and accurate information in order for Lions Floor to consider the claim.

_____ I certify that I have read and agree to all terms in this agreement.

Name: _____

Date: _____

Company: _____

Signature: _____

For Internal Use Only	
Claim No.	Entry Date:
Enter by:	Claim Determination:
Approval Signature:	
Remarks:	